

## **ERC-immunotherapy.com Privacy Policy**

ERC-immunotherapy.com is committed to respecting and protecting your privacy. Should you choose to provide your email address or any other personal information on any of the forms found on our site, you can be assured that it will only be used to support your relationship with ERC-immunotherapy.com . This privacy policy is intended for all users of ERC-immunotherapy.com, including patients, doctors, investors, vendors, customers and others.

**By visiting this web site you consent to us collecting your information as mentioned in this privacy policy, and agree to be bound by the terms and conditions of this Privacy Policy. You may opt out at any time. If you do not agree please do not use or access our services.**

In this privacy policy, you will find information on these areas:

- What personally identifiable information ERC-immunotherapy.com collects.
- What personally identifiable information third parties collect through the Web site.
- What organization collects the information.
- How ERC-immunotherapy.com uses the information.
- With whom ERC-immunotherapy.com may share user information.
- What choices are available to users regarding collection, use and distribution of the information.
- What types of security procedures are in place to protect the loss, misuse or alteration of information under ERC-immunotherapy.com control.
- How users can correct any inaccuracies in the information.

If users have questions or concerns regarding this statement, they should contact ERC-immunotherapy.com at [optout@erc-usa.com](mailto:optout@erc-usa.com) .

Any violation of this privacy policy will lead to suspension of use privileges and permanent removal from this web site.

Some of the information found in this policy may or may not apply at all times.

GDRP- If required, ERC-immunotherapy.com will comply with the GDRP (General Data Protection Regulation) for users from the European Union, including making sure its clear as to our purposes for processing personal data, where data is stored, our retention periods for that personal data and who it will be shared with.

CCPA- If required, ERC-immunotherapy.com will comply with the CCPA (California Consumer Privacy Act) for users residing in California, including making sure its clear as to our purposes for processing personal data, where data is stored, our retention periods for that personal data and who it will be shared with, as well as your rights to your information. See below for more details on the CCPA.

HIPAA- ERC-immunotherapy.com will follow the Health Insurance Portability and Accountability Act (HIPAA) in terms of protecting the information relating to an individual's health. We will always request your permission before providing any information to any third party. You may cancel that permission at any time as well by contacting us. This HIPAA policy shall pertain to this entire privacy policy. However, we are not responsible for these HIPAA requirements when you contact any other third party.

## **Information Collection and Use**

### **Information Collection**

ERC-immunotherapy.com is the sole owner of the information collected on our site. ERC-immunotherapy.com collects and monitors information from our users at several different points on our Web site.

### Registration

When using our site, you may be requested for some personal information in order to contact us. During this process, a user is required to give contact information (such as name, address, phone number, email address and some health information). If we request your cell phone number, we may send you texts messages as well, as per this privacy policy. We use this information to contact the user about services on our site for which he/she has expressed interest in. It is optional for the user to provide demographic information (if ever asked), but encouraged so we can provide a more personalized experience on our site. Please safeguard your password (if needed) and other personal information. You may be liable for unauthorized use of our web site, as well as have your private information used by others.

### Requesting Information

When you contact ERC-immunotherapy.com, we request information from the user on our contact form. A user may be requested to provide contact information (such as name, email, and address) and if ever needed, financial information (such as credit card number, expiration date). This information is used to allow doctors and/or hospitals to contact you.

While we currently don't collect credit card information, if we ever do, we may use a third party processing center, to store your credit card information after your card has been processed.

Unless you opt-out, you give ERC-immunotherapy.com permission to use your information as per this privacy policy.

While ERC-immunotherapy.com will make every effort possible to protect your privacy, we do not promise, nor should you expect, that your personally identifiable information or private communications would always remain private. This will include parties who attempt to illegally enter our web site and intercept or access transmissions or private communications.

## **Information Use**

### **Profile**

We store information that we collect through cookies, log files and/or third parties to create a profile of our users. A profile is stored information that we keep on individual users that details their viewing and sales preferences. Consequently, collected information is tied to the users personally identifiable information to provide services and offers to improve the content of the site for the user. This profile is used to tailor a user's visit to our Web site, to keep users informed about our products, and to direct pertinent information to them. We do not share your profile with other third parties, unless specifically mentioned in this agreement.

### **Cookies**

A cookie is a piece of data stored on the user's computer tied to information about the user. We may use both session ID cookies and persistent cookies. For the session ID cookie, once users close the browser, the cookie simply terminates. A persistent cookie is a small text file stored on the user's hard drive for an extended period of time. Persistent cookies can be removed by following Internet browser help file directions.

Cookies will be used on our site to remember and recall login names, login information, as well as other items to help us better understand user's needs. By setting a cookie on our site, users would not have to log in a password more than once, thereby saving time while on our site. If users reject the cookie, they may still use our site. The only drawback to this is that the user will be limited in some areas of our site. Persistent cookies enable us to track and target the interests of our users to enhance the experience on our site. See the "Profile" section.

If ever applicable, some of our business partners may use cookies on our site. However, we have no access to or control over these cookies, once we have given permission for them to set cookies for advertising. These parties use of cookies are subject to their own set of privacy policies.

This privacy statement covers the use of cookies by ERC-immunotherapy.com only and does not cover the use of cookies by any advertisers.

### **Log Files**

Like most standard Web site servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personally identifiable information.

### **Third Party Advertising**

We currently do not work with any third party advertisers through our site. We will add additional terms to our privacy policy should that change.

## **Communications from the Site**

### Special Offers and Updates

We send all new customers a welcoming email and if necessary, to verify password and username. Established customers will occasionally receive information on (if applicable) products, services, and a newsletter. Out of respect for the privacy of our users we present the option to not receive these types of communications. Please see the Choice and Opt-out sections.

### Service Announcements

On rare occasions it is necessary to send out a strictly service related announcement. For instance, if our service is temporarily suspended for maintenance we might send users an email. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

### Customer Service

We communicate with users on a regular basis to provide requested information and in regards to issues relating to their account we reply via email or phone, in accordance with the users wishes.

### Other uses

We can use your information to help facilitate requested information, resolve disputes, troubleshoot problems, enforce user agreements, analyze site usage, as well as site content customization, layout and services. No personal information will be used here though.

## **Sharing**

### Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process

served on our Web site. This includes, but is not limited to, any defense to any claim in which ERC-immunotherapy.com is a defendant, to assist in any investigations by law enforcement agencies, or violations of any ERC-immunotherapy.com policy.

#### Aggregate Information (non-personally identifiable)

While ERC-immunotherapy.com will not rent, sell or share your information in general (except as mentioned in this policy), there are certain instances that your information may be used. We share aggregated demographic information with our partners. This is not linked to any personally identifiable information. This is how your information will be shared:

- To partners
- Information relating to minors will only be used with prior parental or guardianship approval.
- If ERC-immunotherapy.com merges with another company, then this information will be shared with the merging company.

#### Third Party Advertisers

While we currently do not work with any third party advertisers, if and when we do, we may share non personal information with third party advertisers, and this will be used to gather information about users for the purpose of targeting our Internet banner advertisements on this site and other sites. The information they collect and share through this technology is not personally identifiable. For more information or for choices about not having this anonymous information used please see our choice/ opt out section.

**These are the instances in which we will share users' personal information:**

ERC-immunotherapy.com does not rent, sell, or share personal information about you with other people or nonaffiliated companies except to help facilitate in providing the services you've requested, when we have your permission, or under the following circumstances:

We provide the information to trusted partners (such as doctors and hospitals) who work on behalf of or with ERC-immunotherapy.com under confidentiality agreements. These groups may use your personal information to help ERC-immunotherapy.com communicate with you about your exact questions. However, these groups do not have any independent right to share this information;

We have a parent's permission to share the information if the user is a child under age 13. Parents have the option of allowing ERC-immunotherapy.com to collect and use their child's information without consenting to ERC-immunotherapy.com sharing of this information with people and medical staff/facilities who may use this information for their own purposes. We will not ask for more information from children than is necessary to participate in this web site;

We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;

We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of ERC-immunotherapy.com 's terms of use, or as otherwise required by law;

We transfer information about you if ERC-immunotherapy.com is acquired by or merged with another company. In this event, ERC-immunotherapy.com will notify you



before information about you is transferred and becomes subject to a different privacy policy;

We do not support any illegal use of your private information and will make every effort to stop such practices in order to protect your privacy.

#### Third Party Intermediaries

We may use an outside companies for certain services related to our business. To the best of our knowledge, these companies do not retain, share, store or use personally identifiable information for any secondary purposes.

#### Service Providers

We will partner with other third parties to provide specific services and information, such as with doctors and medical facilities. When you contact us, we share names or other contact information with these partners. This information will include e-mail address', phone numbers, address' and other needed information. These third parties are not allowed to use personally identifiable information except for the purpose of providing these services or information.

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us. However, we can not guarantee that these third party providers will not disclose your personal information to others organizations.

However, these third-party service providers, have their own privacy policies in respect to the information we are required to provide to them.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with

contacting or working with these third-party service providers, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

Once you leave our website or are work directly with a third-party, by any means such as their website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

#### Business Transitions

In the event ERC-immunotherapy.com goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, users' personal information will, in most instances, be part of the assets transferred. Users will be notified via e-mail, as well as with a prominent notice on our Web site for at least 30 days prior to a change of ownership or control of their personal information. If as a result of the business transition, the users' personally identifiable information will be used in a manner different from that stated at the time of collection they will be given choice consistent with our notification of changes section.

#### Children's privacy.

ERC-immunotherapy.com is designed for those who can legally create binding contracts. Therefore, ERC-immunotherapy.com wants to protect children's privacy. We comply with the Children's Online Privacy Protection Act of 1998 and its accompanying FTC regulations.

#### **Choice/Opt-out**

Our users are given the opportunity to 'opt-out' of having their information used for purposes not directly related to our site, at the point where we ask for information.

Users who no longer wish to receive our communications may opt-out of receiving these communications by replying to unsubscribe in the subject line in the email or email us at

optout@erc-usa.com . You may also opt-out by going to our web page at ERC-immunotherapy.com and finding the opt-out link. Please use the Contact Us form.

Should you grant us permission to use your cell phone to contact you, you may opt out of that request as well.

Users of our site are always notified when their information is being collected by any outside parties. We do this so our users can make an informed choice as to whether or not they should proceed with services that require an outside party.

### **Links**

This Web site may contain links that will direct you to other sites. Please be aware that we, ERC-immunotherapy.com , are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every Web site that collects personally identifiable information. This privacy statement applies solely to information collected by this Web site. ERC-immunotherapy.com may have co-branding and/or framing relations with other companies. In this case, you should be familiar with the privacy policies of both companies, since you may be subject to each of them.

### **Security**

This Web site takes every precaution to protect our users' information. When users submit sensitive information via the Web site, their information is protected both online and off-line.

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect user-information off-line. All of our users'

information, not just the sensitive information mentioned above, is restricted in our offices. We (or our service provider) use various security protection software to help protect your information. Only employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) are granted access to personally identifiable information. Furthermore, ALL employees are kept up-to-date on our security and privacy practices. Finally, the servers that store personally identifiable information are in a secure environment.

If users have any questions about the security at our Web site, users can send an email to [optout@erc-usa.com](mailto:optout@erc-usa.com) .

### **Correcting/Updating/Deleting/Deactivating Personal Information**

If a user's personally identifiable information changes (such as zip code, phone, email or postal address), or if a user no longer desires our service, we provide a way to correct, update or delete/deactivate users' personally identifiable information. This can usually be done on-line at [ERC-immunotherapy.com](http://ERC-immunotherapy.com), or by emailing our Customer Support at [optout@erc-usa.com](mailto:optout@erc-usa.com).

### **Notification of Changes**

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

If, however, we are going to use users' personally identifiable information in a manner different from that stated at the time of collection we will notify users via email. Users will have a choice as to whether or not we use their information in this different manner. However, if users have opted out of all communication with the site, or deleted/deactivated their account, then they will not be contacted, nor will their personal information be used in this new manner. In addition, if we make any material changes in

our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our Web site notifying users of the change. In some cases where we post a notice we will also email users, who have opted to receive communications from us, notifying them of the changes in our privacy practices.

### **The California Consumer Privacy Act**

Should The California Consumer Privacy Act ever apply to ERC-immunotherapy.com , the following terms shall apply as well (at a minimum).

You have the right to know what personal information we collect from you (which is discussed in this agreement), what third parties we give this information to, as well as the right to request a copy of the information we have from you and how we have used it.

You also have the right to request that we no longer use your personal information, which will be located on our webpages.

### Access to Specific Information and Data Portability Rights

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. Once we receive and confirm your verifiable consumer request, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).
- If we sold or disclosed your personal information for a business purpose, two separate lists disclosing:
  - sales, identifying the personal information categories that each category of recipient purchased; and

- disclosures for a business purpose, identifying the personal information categories that each category of recipient obtained.

### **Contact Information**

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at [optout@erc-usa.com](mailto:optout@erc-usa.com)